

MasterCard Global Service™

Emergency Contacts



Last Updated: 2 January 2008

Wherever you travel worldwide, you can always count on MasterCard Global Service for any card-related need. Call us 24 hours a day, 365 days a year, and we'll connect you with a representative who speaks your language, and can help with:

- Lost or stolen cards
- Access account-related information
- Emergency cash advances
- Access any applicable card benefits
- Emergency replacement cards
- Locate an ATM that accepts MasterCard®, Maestro®, and Cirrus® brands

American Samoa	1-1-800-307-7309	Jamaica	0800-307-7309
Anquilla	1-800-307-7309	Japan	00531-11-3886
Antigua and Barbuda	1-800-307-7309	Korea	0079-811-887-0823
Argentina	0800-555-0507	Liechtenstein	0800-89-7092
Australia	1800-120-113	Luxembourg	800-2-4533
Austria	0800-21-8235	Malaysia	1-800-804594
Bahamas	1-800-307-7309	Mexico	001-800-307-7309
Bahrain	8000-0087	Monaco	0-800-90-1387
Barbados	1-800-307-7309	Montserrat	1-800-307-7309
Belgium	0800-1-5096	Netherlands	0800-022-5821
Bermuda	1-800-307-7309	New Zealand	0800-44-9140
Bolivia	800-10-0172	Norway	050-12697
Bonaire	001-800-307-7309	Panama	001-800-307-7309
Brazil	0800-891-3294	Peru	0-800-307-7309
Canada	1-800-307-7309	Philippines	1-800-1-111-0061
Cayman Islands	1-800-307-7309	Poland	0-0800-111-1211
Chile	1230-020-2012	Portugal	800-8-11-272
China ¹	10-800-110-7309	Puerto Rico	1-800-307-7309
Colombia	01-800-912-1303	Saba	1-800-307-7309
Costa Rica	0-800-011-0184	Saipan	1-800-307-7309
Curacao	001-800-307-7309	San Marino	800-870-866
Cyprus	080-90569	Singapore	800-1100-113
Czech Republic	800-142-494	South Africa	0800-990418
Denmark	8001-6098	Spain	900-97-1231
Dominica	1-800-307-7309	St. Eustatius	1-800-307-7309
Dominican Republic	1-800-307-7309	St. Kitts-nevis	1-800-307-7309
Finland	08001-156234	St. Maarten	1-800-307-7309
France	0-800-90-1387	Sweden	020-791-324
Germany	0800-819-1040	Switzerland	0800-89-7092
Greece	00-800-11-887-0303	Taiwan	00801-10-3400
Grenada	1-800-307-7309	Thailand	001-800-11-887-0663
Guam	1-800-307-7309	Trinidad and Tobago	1-800-307-7309
Guatemala	1-800 – 999-1480	Turkey	00-800-13-887-0903
Hong Kong	800-966677	Turks and Caicos Islands	01-800-307-7309
Hungary	06800-12517	United Kingdom	0800-96-4767
India	000-800-100-1087	United States	1-636-722-7111
Indonesia	001803-1-887-0623	Vatican City State	800-870-866
Ireland	1-800-55-7378	Venezuela	0800-1-002902
Israel	180-941-8873	Virgin Islands, British	1-800-307-7309
Italy	800-870-866	Virgin Islands, U.S.	1-800-307-7309

1. China Telecom South (CTS). For all other provinces (China Netcom Group -- CNG) including Beijing, Tianjin, Hebei, Shanxi, Neimenggu (Inner Mongolia), Liaoning, Jilin, Heilongjiang, Henan, and Shandong, use 10-800-711-7309.

For countries not listed in our directory, you can call the following telephone number collect to the United States in the event of an emergency 1-636-722-7111.

Emergency content telephone numbers are subject to change without notice. MasterCard does not assume responsibility for the accuracy of this information.